Nehemiah UCHA

Creating Successful Diverse Communities

# Tenants Newsletter Survey

**In order to continue to improve the quality of our newsletter, we would appreciate it if you would spare a few minutes; to complete this questionnaire and then return it to us.**

1. What is your age?

2. If there were one improvement or change you would like to make to the newsletter Under One Roof, what would it be?

3. Do you read the newsletter from cover to cover *(please tick)*

   Yes ☐ No ☐

4. Did you enjoy reading Under One Roof?

   Yes ☐ No ☐

   If yes, what was your favourite section?

5. Is there anything you don't like about Under One Roof?

6. Generally would you like us to? *(please tick)*

   - Put more in Writing via newsletters or bulletins? ☐
   - Discuss more over the phone? ☐
   - Discuss more face to face? ☐
   - Use email and the Internet more for news? ☐

7. Please tick the appropriate box to say whether you agree or disagree with the following statements.

   Generally do you think the newsletter:

| | *Agree* | *Disagree* |
|---|---|---|
| Has plenty of interest to me | ☐ | ☐ |
| Is for people like me | ☐ | ☐ |
| Is about estates and homes like mine | ☐ | ☐ |
| Is about people like me | ☐ | ☐ |
| Keeps me updated on what Nehemiah UCHA is doing | ☐ | ☐ |
| Always tells me something new | ☐ | ☐ |
| Is too long | ☐ | ☐ |
| Is too short | ☐ | ☐ |
| Is a good read | ☐ | ☐ |

*Carried on over*

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**8.** Which if any of the following subject areas would you like to see in Under One Roof in the future?

*(please tick)*

- Houses and Flats for rent
- Local regional issues
- Stories about our staff
- Decorating and DIY
- Cooking and recipes
- Trips down memory lane
- Travel and holidays
- Tenant stories
- Service Standards
- Key policies
- Feedback from of customer survey

**9.** Would you like to submit a story for inclusion in a forthcoming newsletter?

*(please tick)*

Yes ☐ No ☐

If yes – Are you willing to be contacted by the editorial team who write the newsletter?

Yes ☐ No ☐

**10.** Would you be interested in joining a newsletter editorial panel to put together the newsletter and make suggestions for stories?

I would like to join an editorial panel.

*(please tick as appropriate)*

Yes ☐ No ☐

Name:

Address:

Telephone:

Email:

**Thank you for helping us improve our service to you**

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INVESTOR IN PEOPLE
POSITIVE ABOUT DISABLED PEOPLE
Housing Ombudsman Service Member
business for diversity

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